

ENGAGEMED ELIMINATES PAPER, REDUCES AP PROCESSING TIMES BY 75%



Physician management company migrates to cloud ERP and experiences seamless transition with DocLink

COMPANY

EngageMED

INDUSTRY

Healthcare Consulting

ERP SOFTWARE

Acumatica

BACKGROUND

EngageMED manages accounting for all its clinics, and their AP process was completely manual. Nothing was scanned or digitized, and filing was complicated. Document accessibility was limited, it took hours to find older documents, and they had to pay their storage company to retrieve requested files. Their biggest challenge was approvals – with no organized workflow, approvals could 3 take weeks.

SOLUTION



Manual coding eliminated



Paper files eliminated



Documents accessible across all offices



Documents indexed, automatically linked

RESULTS



Shorter, more efficient approval times



No additional staff required with growth



More time for additional tasks i.e. bank reconciliations



Stability during cloud ERP transition

85%

reduced approval time from weeks to days/hours

30

seconds for invoice retrieval reduced from 30 minutes

75%

reduced AP processing time from days to hours