

## METHODIST FAMILY HEALTH REDUCES AP PROCESSING TIME BY 70%, MAINTAINS OPERATIONS REMOTELY DURING PANDEMIC

*Healthcare Provider Eliminates Paper, Streamlines Workflows and Increases Visibility for Greater Efficiencies*

### COMPANY

Methodist Family Health

### INDUSTRY

Healthcare

### ERP SOFTWARE

Sage 100

## BACKGROUND

Arkansas Methodist Orphanage was established in 1899 to address the Methodist community concerns about the care of orphaned and dependent children in Arkansas. The orphanage was renamed Methodist Children's Home several years later, eventually becoming a comprehensive residential treatment system for youth and adolescents with resident treatment centers and group homes located throughout the state. This treatment system was expanded to include inpatient and outpatient psychiatric services to youth and adolescents. Today the Methodist Family Health Continuum now offers a full spectrum of children and family support services that also includes outpatient counseling clinics, grief counseling and school-based counseling services.

## SOLUTION



Significantly reduced manual AP processes



Eliminated instances of misplaced/lost invoices



Enabled remote AP access & approvals from anywhere



Streamlined expense report processing



Greatly reduced time required to produce information and support requested by auditors



Facilitated organizational growth without addition of more AP staff



Significantly reduced time required to research inquiries related to payables



Eliminated service shutoffs due to late payments (i.e. utilities)

## RESULTS

**70%**

reduction of time processing invoices

**\$6,000**

savings of annual storage costs

**50%**

reduction in expense report processing times

**80%**

reduction in audit prep time